Dear Visiting Team,

We look forward to hosting you at the Kitchener Memorial Auditorium (400 East Ave, Kitchener, ON N2H 1Z6) during the 2022-23 Ontario Hockey League season. Please review this document for information on our hotel and meal vendor recommendations, ticketing policies, media and scout passes, as well as other helpful information to assist you prior to your visit.

VISITING TEAM TICKET REQUIREMENTS
In order to assist with your team’s ticket requirements when playing in Kitchener, we have reserved the following 50 tickets for each of your games: 25 complimentary, 25 to be paid. Click here to download an editable ticket list template.

If you wish to purchase additional tickets to the ones mentioned above, we suggest you do so as soon as possible as our ticket availability is limited. Your request should be sent to Dominic Hennig – Senior Director of Broadcasting, Communications and Hockey Operations of the Kitchener Rangers by emailing dhennig@kitchenerrangers.com.

Your ticket list must be accompanied with credit card information so the Box Office can hold your ‘to be paid’ tickets. We must receive your list at least 72 hours in advance of your game.

If orders are not received 72 hours prior to your game, the additional 25 ‘to be paid’ tickets will be released to the public. All paid tickets will be at the adult price of $25.00 each (tax included), and no exemptions are permitted. A ticket order example sheet (PDF format) and working spreadsheet (Excel format) is also included in this email for your convenience.

If you have ticket order information/regulations for your club, please respond with details so that we may direct our staff to send their information to you at the appropriate time.

If you are not the ticket contact for your team, please forward this email to the proper person within your organization to ensure your ticketing needs are met.

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DISCOUNTED POSTGAME MEAL OPTIONS
We have four recommendations for a postgame meal during your time here in Kitchener and have worked with each vendor to provide you a discounted menu for OHL teams:

The Aud – Catered in The Aud restaurant or delivered to your bus
Samantha Moran
Suites, Restaurant and Catering Manager

Chick-fil-A Kitchener
Julia Calandra
Director of Operations & Development

Pita Pit Stanley Park – Kitchener
Martine Thomas

Strykerz Kitchen and Bar
Jeremy Rollins
Manager

HOTEL ACCOMMODATIONS / RANGERS RATE
The official host hotel of the Kitchener Rangers is the Radisson Kitchener Waterloo, soon to be completely renovated and re-branded as the Courtyard by Marriott Kitchener.

They offer on-site catered meals. Three restaurants are across the parking lot, most notably Charcoal Steakhouse and Del’s Italian Kitchen & Martini’s. The hotel is a 3.8km/8-minute drive to The Aud.

Shrey Kumar
Sales Manager
Radisson Hotel Kitchener Waterloo

DON CAMERON MEDIA ROOM
The game day line-up, complete team rosters, pronunciation guides, stats packets, in addition to a pregame meal, water, coffee, tea and pop will be provided in the Don Cameron Media Room, located on the “Legends Level,” or the fourth floor, of the Kitchener Memorial Auditorium.

The Don Cameron Media Room can be accessed by elevator at the southwest corner of The Aud, easily found behind section seven on the second floor/main concourse (See Map here). From the first floor/event level, you will need to use the stairs, behind the Rangers’ goal / section 1, to get to the second floor.
Credentials: You will be requested to present a valid pass to an usher in order to enter this area. Passes will be delivered to your coaches dressing room area shortly following the arrival of your team.

A map of The Aud and door entrance numbers is attached within this document and can be found here. (A pin to door 21 can be found here)

VISITING TEAM RESERVED PRESS BOX SEATING
We have 39 available seats in the Kitchener Rangers Press Box. There are eight spots reserved for the visiting team to accommodate: your video coach (1), radio broadcasters (2), newspaper writer (1) and four additional personnel from your club.

We ask that you please submit a list of names that request a seat in the press box no less than 24 hours in advance of game time so we can have personalized name plates identifying the reserved locations. To submit your list of names, or request a credential, please email Dominic Hennig at dhennig@kitchenerrangers.com.

The Kitchener Rangers Press Box can be accessed by elevator at the southwest corner of The Aud, easily found behind section seven on the second floor/main concourse. From the first floor/event level, you will need to use the stairs, behind the Rangers’ goal / section one, to get to the second floor. A map of The Aud and door entrance numbers is attached within this document and can be found here. (A pin to door 21 can be found here)

Video: We are pleased to be able to provide the best video accommodations available for your team to capture the game live. There is a HD-SDI [BNC] connection signal of our high-definition, uncompressed, television production available in the press box that is routed directly from the Rogers TV truck to the visiting video coach location. We have SDI to HDMI converters available for teams needing an HDMI feed instead. Please let us know prior to your arrival so we can ensure the signal is tested and working properly.

WIFI ACCESS
We have recently made the investment to upgrade to fiber internet to allow for a more stable and secure connection and faster speeds. The best WiFi network for you to access is Rangers-Media and is available throughout the arena, including in our visiting dressing rooms, press box and the Don Cameron Media Room. The password will be posted in the Don Cameron Media Room on the Legends Level. (Please note: Password will change throughout the season.)

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VISITING TEAM RADIO ACCOMODATIONS

The Kitchener Rangers provide a private booth for the visiting radio broadcasters, located at the far (southeast) end of the press box (at the same end as the visitor’s bench).

Provided in the visiting radio booth will be:
- A monitor featuring the Rogers TV cable production & replays
- An XLR cable featuring a mixed-down FX program feed of 8 ice mics (4 hanging over the ice + 4 glass mics)
- A second XLR cable featuring the in-house audio production to patch into national anthem singers and the public address (PA) announcer for goals, penalties, video review announcements, etc.
- An ethernet cable for radio equipment with dedicated upload bandwidth
- A POTS/phone line for radio equipment. Has been tested to ensure international calls to and from the USA can be made. Port labeled ‘V1’
  - Phone Number: 519-576-1321

You will be requested to present a valid pass to an usher in order to enter this area. If members of the visiting team radio have a CHL/OHL pass, one is not needed from the Rangers. If passes are needed, the Rangers will leave up to two (2) passes either with the visiting team passes (as mentioned in the section above), or upon request, left separately under a specific name(s) to be picked up at the Media/Scout entrance located inside Door #21 (southwest corner), located on the Ottawa Street side of the building to the immediate left of the Kitchener Rangers Main Office in Parking Lot ‘A’.

A map of The Aud and door entrance numbers is attached within this document and can be found here. (A pin to door 21 can be found here)

MEDIA/SCOUT ENTRANCE & PARKING

Media and scouting staff will access the Kitchener Memorial Auditorium Complex from Door #21 (southwest corner), located on the Ottawa Street side of the building to the immediate left of the Kitchener Rangers Main Office in Parking Lot ‘A’. To request a credential, please email Dominic Hennig at dhennig@kitchenerrangers.com.

A map of The Aud and door entrance numbers is attached within this document and can be found here. (A pin to door 21 can be found here)

This entrance will open at 11:00am on Sundays, 4:00pm on Tuesdays and 4:30pm on Fridays. It will close at 4:00pm on Sundays, 9:00pm on Tuesdays and 9:30pm on Fridays.

No passes will be accepted at any entrance other than Door #21. This policy will be strictly enforced, and your cooperation is greatly appreciated. Only persons...
with a valid Rangers/NHL/CHL/OHL/Media or Blogger Accreditation will be granted entry.

ARRIVING / PARKING AT THE AUD

Team: To provide privacy and convenience, there is an indoor bus port for visiting teams to pull their team bus inside The Aud, located at Door 6 on the north side of the Kitchener Memorial Auditorium. (See Map Here) (A pin to door 6 can be found here)

Individual: There are no reserved parking options for team staff and media. We recommend using free public parking lots C, D, E, F & G before entering through door 21. (See Map Here) (A pin to door 21 can be found here)

KITCHENER RANGERS IMAGES: IN-GAME ACTION SHOT PHOTOS

The Kitchener Rangers will have on-site photographers at all home games and will provide visiting teams access to the photos by the start of the second period for use on digital platforms. The ‘Kitchener Rangers Images’ folder will be updated live throughout every home game and can easily be accessed here. Please credit Tiffany Luke / Kitchener Rangers.

KITCHENER RANGERS 2022-23 MEDIA RESOURCES:

- Roster
- Pronunciation Guide/Numerical Order Roster
- Audio Pronunciations for Broadcasters & PA
- Player & Staff Headshots
- Photos / In-Game Action Shots Folder
- Radio & TV Broadcast Schedule
- Logos

Please pass this information along to all necessary parties who may find this of relevance within your organization and/or local media.

Feel free to contact us with any questions you may have. We look forward to hosting you this season at The Aud!

Dominic Hennig
Senior Director of Broadcasting, Communications and Hockey Operations
Kitchener Rangers Hockey Club
dhennig@kitchenerrangers.com